## **02 Engineering Business**

Advanced Engineering with ICT—Creating and "Ni-na-u"\* the Foundation for Life Powered by Manufacturing and Service Capabilities

\* "Ni-na-u" is a Japanese word meaning supporting and remaining responsible

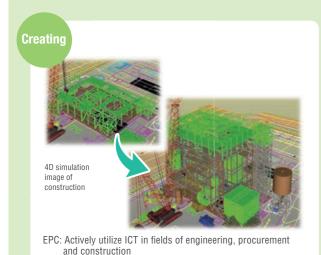
Atsushi Okamoto Senior Managing Director

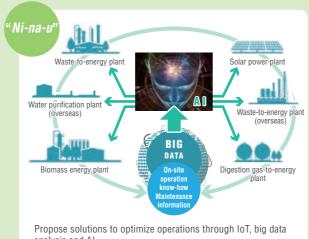
Our mission is to provide solutions to social issues through planning, designing, building and operating infrastructure supporting people's life and industries. We have a wide range of businesses such as waste-to-energy plant, water treatment plant, renewable energy power generation plant and bridges. As privatization of public services is requested, we are actively

expanding "Ni-na-u" business in addition to creating social infrastructure. Advanced technologies such as IoT, big data analysis and artificial intelligence (AI) are key drivers for creating and "Ni-na-u" the foundation for life. We make the best use of such advanced technologies for state-of-the-art infrastructure business.

#### **Creating the Foundation for Life**

"Ni-na-u" the Foundation for Life





#### ICT Platform with Advanced Security Supporting Creating and "Ni-na-u"

Secure and High Quality Connection from Plants to the Cloud Data storage, Analysis and Application Development Platform in Scalable Cloud



### Global Remote Center (GRC) Opened in March 2018

GRC was opened at Yokohama HQ to provide remote operation and maintenance support for a variety of plants utilizing AI technology. An advanced cloud based analysis platform with a high quality and secure network was established to support GRC activity. At the waste-to-energy plant, the combustion normalization AI and the interactive operation support AI have

been developed and are being used. Also, the power supply and demand prediction AI supports power supply adjustment. We will expand the usage of AI, in such fields as predictive diagnosis to prevent operation failures and equipment diagnosis of pipelines, to provide a variety of highly value-added services.

Solar power plant



#### Combustion image analysis system

Al analyzes the combustion status of waste-to-energy plants in real time. Al provides support to normalize combustion when necessary.

Combustion status recognition





# Sample question: What should I do when the combustic amount is high?

a vocal reply.



**Interactive operation support** 

## Sample answer: Reduce air intake by 10%

Response

Operators ask questions in natural language to Al and receive



#### **CSMS Certified!**

Global Remote Center (GRC) acquired CSMS (Cyber Security Management System) certification, which validates GRC as a facility executing cyber security risk management efficiently. We will provide a variety of operation services globally with robust security measures.

Mitsutoshi Senoo Section Chief, GRC Operation Control Office, Control Technology

